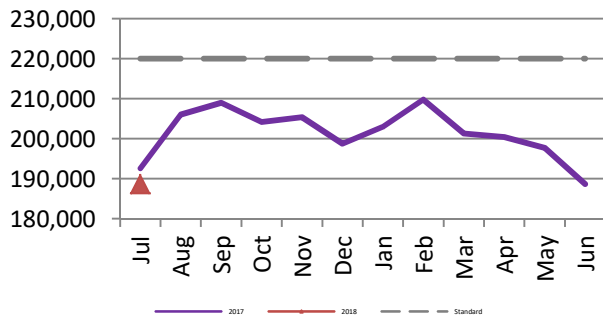


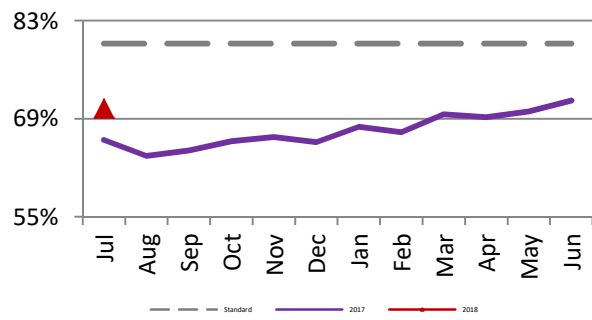
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending July 2017

Key Performance Indicators (KPI)	July 2017	July 2016	Percent Change	1 Month FY2018	1 Month FY2017	Percent Change	Goals
Total Monthly Ridership	5,104,386	5,179,939	-1.46%	5,104,386	5,179,939	-1.46%	
Average Weekday Ridership	188,676	192,556	-2.01%	188,676	192,556	-2.01%	220,000
Percent of Trips On Time	70.6%	66.1%	4.5%	70.60%	66.10%	4.50%	80%
Bus Availability	88.1%	90.3%	-2.2%	88.1%	90.3%	-2.20%	90%
Bus Miles/Major Collisions	299,831	104,779	186.16%	299,831	104,779	186.16%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.93	2.88	-32.99%	3.00
Bus Miles/Mechanical Road Calls	9,939	9,525	4.34%	9,939	9,525	4.34%	10,000
Spare Ratio	20.00%	18.71%	1.29%	20.00%	18.71%	1.29%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.28%	99.48%	-0.20%	99.28%	99.48%	-0.20%	100%
Cost per Hour	\$145.74	\$141.36	3.10%	\$145.74	\$141.36	3.10%	\$120
Cost per Trip	\$3.74	\$3.49	7.32%	\$3.74	\$3.49	7.32%	\$2.50
Cost per Mile	\$10.62	\$10.14	4.71%	\$10.62	\$10.14	4.71%	
Farebox Recovery	25.79%	22.11%	3.68%	25.79%	22.11%	3.68%	30%
Trips per Hour	38.94	40.53	-3.93%	38.94	40.53	-3.93%	48
Trips per Mile	2.84	2.91	-2.43%	2.84	2.91	-2.43%	
Passenger Miles per Revenue Hour	212.00	221.92	-4.47%	212.00	221.92	-4.47%	250
Average System Speed	12.76	12.90	-1.05%	12.76	12.90	-1.05%	
Percent Complete in 30 Days (Customer)	99.33%	97.83%	1.5%	99.33%	97.83%	1.5%	
Complaint Rate (Complaints per 100,000 trips)	10.38	9.36	10.90%	10.38	9.36	10.90%	10

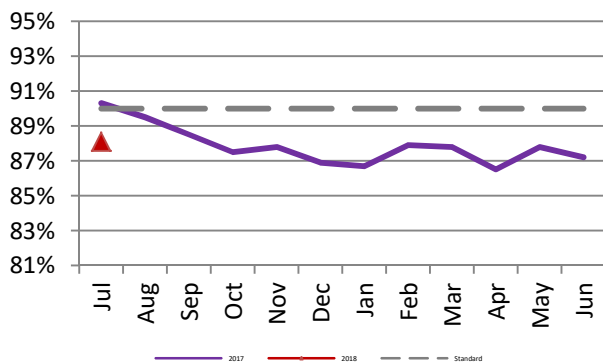
TheBUS
 Average Weekday Ridership



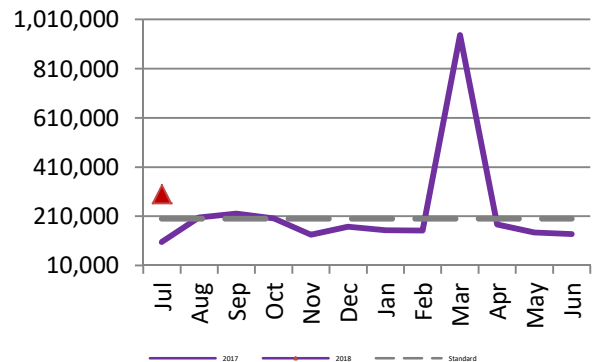
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
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